

ADVANTAGE WARRANTY

Protecting Your Investment

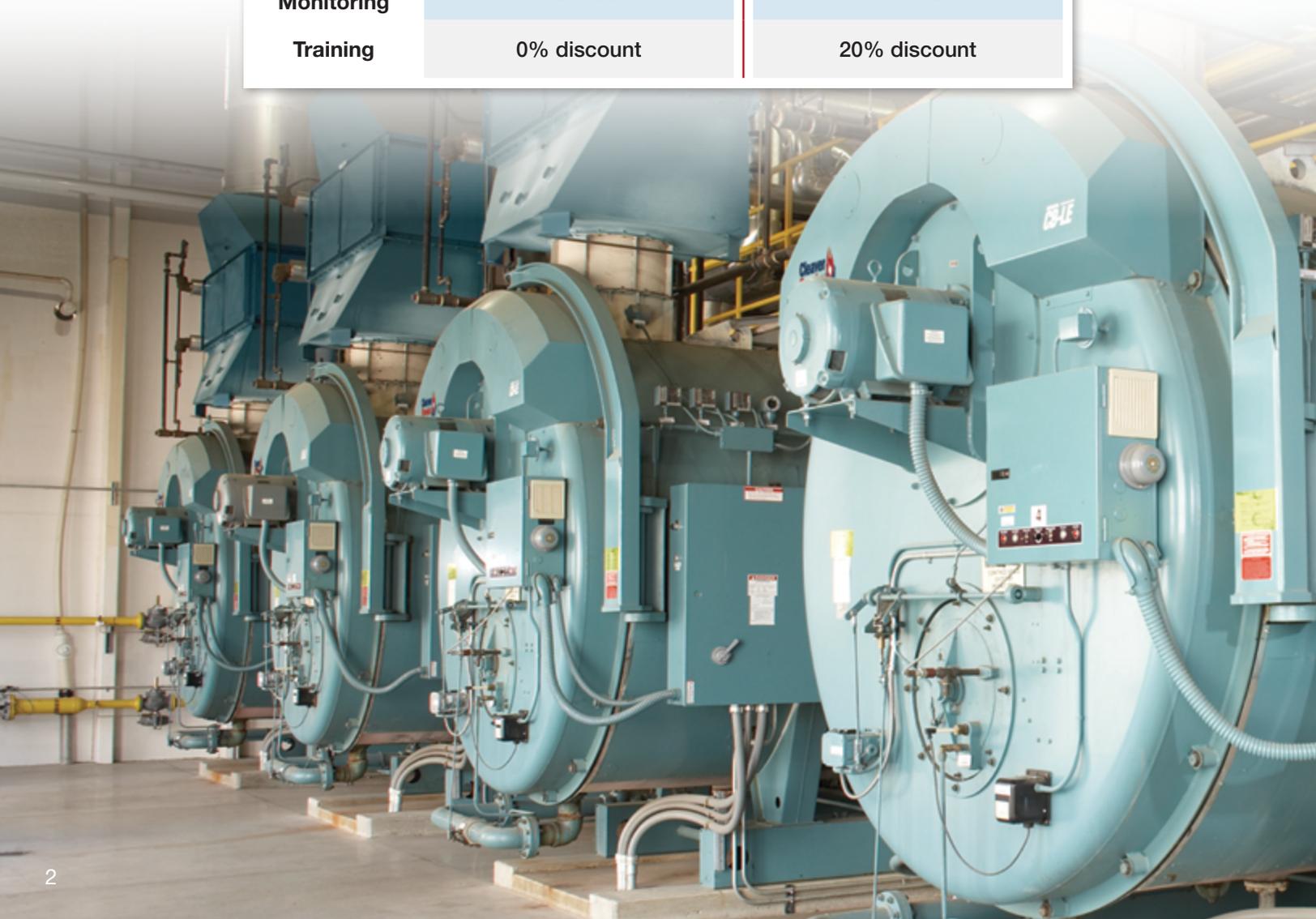


Cleaver-Brooks Advantage Warranty

Partner with the leader in boiler room technology.

Cleaver-Brooks is more than just a manufacturer of high-quality, high-efficiency boilers. We are the industry experts in boiler room solutions. Utilizing our incomparable knowledge and experience, we want to help you optimize your boiler plant operations throughout the lifecycle of your equipment.

Coverage	Standard Warranty	Advantage Warranty
Boiler Parts	12 months	36 months
Preventive Maintenance	not included	36 months
Remote Monitoring	not included	36 months
Training	0% discount	20% discount



Advantage Warranty Coverage

The Advantage Warranty Program is a partnership between you and our Cleaver-Brooks authorized sales and service representatives in your region. Together, we are committed to providing the highest level of service and focus on minimizing the total cost of ownership of your new equipment. Participation in the program consists of the following:

Warranty

Extended warranty period of three years total, for boiler package parts including pressure vessel, burner, controls and boiler devices

Preventive Maintenance

Quarterly Maintenance Program including annual inspection

Remote Monitoring

Three-year Premium subscription to Prometha® Connected Boiler Solutions featuring text and e-mail alerts; hardware and installation included

Training

Boiler Room Essentials online course at a discounted rate

Points of Contact

Direct contact information for individuals and partners dedicated to your boiler room needs



Advantage Warranty

Cleaver-Brooks recommends the three-year Advantage Warranty Program for your boiler package. However, please contact us for warranty alternatives.

Trusted professionals serving you.

Cleaver-Brooks authorized representatives are the first and only dedicated alliance of boiler room sales and service professionals in the industry. Across the globe, more than 1,500 Cleaver-Brooks experts provide unparalleled, ongoing support for our diverse product lines.

Preventive Maintenance

Preventive maintenance helps keep your system up and running.

Routine maintenance is necessary to avoid boiler downtime and unnecessary expenses that can be detrimental during periods of critical equipment operation. It is especially important in the first few years of the equipment's lifecycle.

Maintenance Program Options

Cleaver-Brooks offers Monthly, Quarterly and Annual Maintenance Programs designed to provide optimum performance, improve system reliability, extend equipment life, and minimize the risk of system failure.

Valuable Support for Annual Inspections

By participating in our Annual Maintenance Program, your equipment will receive necessary assessments, testing, and maintenance to fully support the required annual inspection. All findings will be documented and reviewed with you. Only Genuine Cleaver-Brooks Parts will be used during the contract term to ensure maximum system performance.

“Downtime is not an option for us. Which is why we chose Cleaver-Brooks almost 50 years ago. Quality equipment deserves quality maintenance. Our local authorized Cleaver-Brooks representative gives us the service we need to keep our equipment in top operational condition.”

Nick Musgrove
Kikkoman Foods, Inc.
Walworth, Wisconsin



Preventive maintenance provides operational benefits.



Cleaver-Brooks experienced representatives and technicians will partner with you to:

- ▶ Improve operational reliability
- ▶ Increase burner combustion efficiency
- ▶ Improve boiler heat transfer efficiency
- ▶ Enhance safety and identify latent issues
- ▶ Minimize long-term repair costs
- ▶ Reduce annual inspection concerns
- ▶ Receive priority access to technical expertise and service support
- ▶ Gain priority access to C-B Genuine Parts inventory
- ▶ Secure single-source responsibility for boiler system support
- ▶ Extend equipment life



Cleaver-Brooks preventive maintenance programs are designed to:

- ▶ Provide optimum boiler system performance
- ▶ Improve system reliability
- ▶ Extend equipment life
- ▶ Minimize risk of system failure



Prometha® Connected Boiler Solutions

Advanced IoT boiler intelligence from the boiler experts.

Prometha collects critical boiler data for a high-level overview of your system's health and securely transmits it over a cellular connection to authorized users on any smart device. The value-added insights Prometha provides drive meaningful actions, making boiler optimization and troubleshooting simple.

Prometha features:

- ▶ Asset diagnostic tool and asset comparison diagnostic tool
- ▶ Overview dashboard with KPI gauges updated every six seconds
- ▶ Consistent data collection makes it easy to monitor and compare performance across plants
- ▶ Streamlined, secure access ensures your information stays safe

Utilizing Prometha in your boiler room helps lower the total cost of ownership by:

- ▶ Maximizing operational efficiency
- ▶ Preventing or reducing downtime
- ▶ Enabling predictive maintenance

For more details on how Prometha can help manage operational performance visit prometha.com.

“The greatest benefit Prometha offers me is flexibility. I have the ability to view the system from remote locations so I can be mobile and still manage my team.”

Omar Roldan
Director of Engineering
Sheraton Boston Hotel

prometha®



Training Solutions

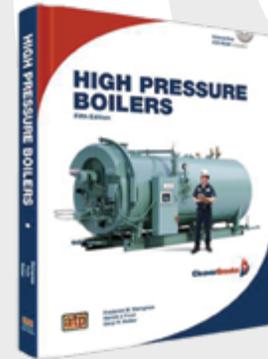
Training is key to efficient operations.

Cleaver-Brooks offers comprehensive, in-depth training to teach you how to operate and maintain your boiler system for maximum safety and performance. Online, on-site, virtual, or classroom education and training is available for operators, engineers and students. Keep up with industry best practices and stay current on certifications with technology-based solutions to real-world challenges.

Boiler Room Essentials (BRE) course

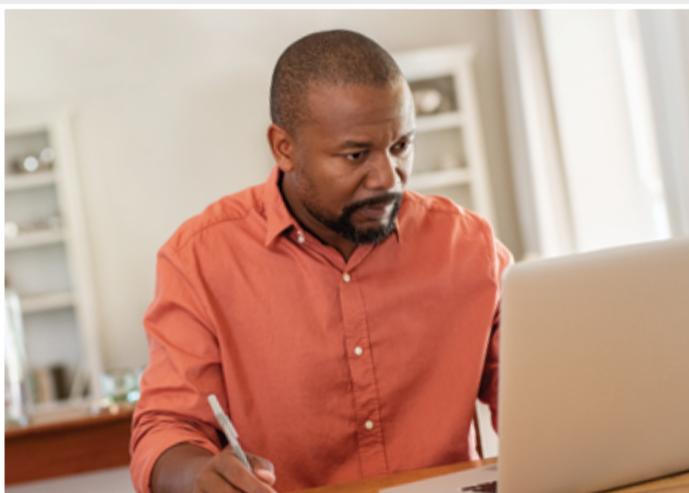
This online, self-paced steam system training course was designed to educate individuals looking for a career in the steam boiler operations field. Whether you are just starting out or have been in the industry for years, this course will fit your knowledge level.

The BRE course format is flexible, allowing you to learn at your own pace. Participants receive a copy of the High Pressure Boilers textbook and view narrated videos and PowerPoint presentations to visually enhance the learning experience. Short quizzes are offered at the end of each chapter followed by a final exam upon course completion.



Topics include:

- ▶ Steam boilers
- ▶ Boiler systems
- ▶ Steam system fittings
- ▶ Steam system accessories
- ▶ Feedwater systems
- ▶ Water treatment
- ▶ Combustion equipment
- ▶ Combustion and boiler controls
- ▶ Draft controls
- ▶ Instrumentation and control systems
- ▶ Steam boiler operation
- ▶ Licensing



Cleaver-Brooks Training

Our training courses focus on improving **energy efficiency, system reliability, safety, and environmental sustainability** in your boiler room. Learn more about the types of courses we offer by visiting cleaverbrooks.com/training.



The power of total integration.

- Boilers
- Burners
- Controls
- Heat Recovery
- Water Systems
- Exhaust
- Rental Boilers
- Modular Skids
- Remote Monitoring
- Preventive Maintenance
- Field Service and Projects
- Installation
- Spare Parts Programs
- Commissioning
- Service Agreements
- E-commerce
- Retrofit and Renewal
- Risk Management
- Operational Optimization
- Education and Training
- Design, Application Assistance
- Webinars, Virtual Learning
- Thought Leadership
- Data/Analysis/Insights
- Engineering Support
- Best Practices
- Certified Sales, Service Professionals

Cleaver-Brooks is the only company able to deliver integrated equipment, full lifecycle services, and expert consultation to all our customers. These three competencies work together as one integrated solution, the sum of which is greater than its parts.

To find a Cleaver-Brooks representative near you, visit cleaverbrooks.com/rebs.



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